

MISSION OF THE GROUP

Dell'Orto S.p.A. is a private group aiming

**TO CREATE
ECONOMICAL, SOCIAL AND ENVIRONMENTAL
LONG TERM VALUE**

For its stakeholders.

The president of Dell'Orto S.p.A. fixes, promotes and carries out, in accordance with the applicable requirements of **ISO 9001, IATF16949 and ISO 14001 standards**, the system to manage the Quality and the Environment internally.

We Create Value



QUALITY AND ENVIRONMENT POLICY

The president sets that **the primary target of the Society is the complete satisfaction of the Customer expectations**, the main Automotive OEM, and he is aware that being chosen and appreciated by its customers means excellence in the quality of the provided service and that the achievement of this goal is the only guarantee for the constant progress of the company.

The mission of Dell'Orto is carried out through 5 development levers:

- **THE QUALITY** OF THE PRODUCT and OF THE PRODUCTION PROCESSES, a “must” in the Automotive Market;
- **THE PRODUCT INNOVATION**, by a know-how coming from processes which are almost exclusively run internally;
- **FAMILY owned PASSION** for the WORK and TERRITORY
- **THE BRAND-IDENTITY** and the acknowledgement of an over 85 years lasting story full of success in motor field
- **THE ENVIRONMENTAL PROTECTION**, through a virtuous management of the company processes and an emission relevant product that respects all environmental issues

All the staff, working in the facilities, departments and offices is informed and sensitized on the primary goals of the Company, works in compliance with the procedures referred to the Quality Manual and the RISKS Evaluation Document, and is properly involved in the implementation of the company quality management system, which has the following targets:

- **The commitment to achieve the total quality – zero defects and in compliance with the scheduled times and methods: TARGET 0 PPM and 100% SERVICE LEVEL**
- **The supply of products and services, 100% in compliance with the applicable laws and regulations;**
- **The commitment to respect, care and improve the environment and the safety conditions through specific project aiming to reduce the environmental aspects having more impact**

To achieve these targets, Dell'Orto S.p.A. undertakes to promote and support the following activities:

- The planning, the implementation and the keeping of the **Quality and Environment Management Systems** according to a model in compliance with the proper standards, which are recognized by law and certified.
- The implication of all company functions and all involved parties to understand and satisfy the Customer requirements, giving failure free products and services in the agreed times and schedule and in the respect of the Environment
- The formalization of real targets and commitments for the Quality and the Environment through an improvement Plan approved by the General Management. This plan is defined on the basis of the obtained results and feedbacks after Quality and Environment Management Systems have been applied
- Periodic review of all Quality and Environment Management Systems aspects, including this policy, the correct fulfillment of all legal obligations aiming to a continuous improvement.
- To promote the training and the awareness of all workers to achieve the Quality and Environment targets, with **particular attention to the prevention and the cancellation of all nonconformities, to the reduction of the overall costs resulting from them and to avoid the territory pollution;**
- To release this policy within the company, report it to all workers and make it available to all interested parties
- **To promote the conservation of the natural resources and the protection of the environment;**

In order to grant an effective management of the Quality and Environment System in the Company, the President entrusted such activity to the Quality Assurance and General Services managers.

The targets included in this Quality Policy can only be reached with the willingness and fair engagement of all workers .

Cabiate, 30/03/2018

The President
Ing. Giuseppe Dell'Orto